



San Diego Medi-Cal Fee-For-Service Provider

Beneficiary Material Request Form

	Electronic, printable versions of all forms are available online at www.optumsandiego.com						
	Provider Name:						
	Street Address:						
	City, State & Zip:						
	Phone:						
	E-mail:						
	Delivery Method:		MAIL		PICK-UP		
	Material Name	English	Spanish	Arabic	Tagalog	Vietnamese	Farsi
No	tices & Brochures		T		T	T	
	County of San Diego MHP Beneficiary Handbook						
	Quick Guide to Mental Health Services						
	Advance Directive Brochure						
	Physician's Note to Patients – California Regulation						
	Notice of Privacy Practices						
Gr	ievance and Appeals						
	Grievance and Appeal Procedures Brochure						
	Grievance and Appeal Form						
	Self-Addressed Envelopes for Grievances and Appeals						
Po	sters						
	Grievance and Appeal Poster						
	Limited English Proficiency Poster						
	Access & Crisis Line Poster						
Inf	ormational Directories						
	FFS Provider List						
	BHS Provider Directory (FFS, ORG, SUD)						
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Maximum order quantity per material: 50 **Est. Turnaround:** 3-5 business days to ship.

Please submit request form by email or fax:

• Email: sdoutreach@optum.com

• Fax: 619-641-6801, Attention: Outreach